

Confirmation of IT Provider

Dear Sir or Madam,

We hereby confirm that Aveniq AG is the official IT provider of Hunkeler Systeme AG. Aveniq holds the following internationally recognized certifications:

- **ISO 20000-1 – IT Service Management System (SMS)**
Defines requirements for a professional IT service management system.
- **ISO 22301 – Business Continuity Management (BCM)**
Ensures operational capability during disruptions such as natural disasters or cyberattacks.
- **ISO 27001 – Information Security Management System (ISMS)**
Protects confidential information from loss, misuse, or unauthorized access.
- **ISO 27017 – Information Security for Cloud Services**
Adds specific security controls for cloud services to ISO 27001.
- **ISO 27018 – Protection of Personal Data (PII) in the Cloud**
Ensures data protection and privacy in cloud environments.

A complete overview of our certifications can be found at:

<https://aveniq.ch/zertifizierungen>

Kind regards

Christian Kühni
Trusted Advisor

Aveniq AG
Peyermattstrasse 3
4665 Oftringen
Switzerland